

P: 1800 953 479 E: <u>support@cashclan.com.au</u> cashclan.com.au

Financial Hardship Application

Cash Clan's Financial Hardship application is designed for members who are currently facing either short-term or long-term financial challenges that have impacted their ability to meet their existing loan obligations.

If your present financial situation has made it difficult for you to uphold your loan repayments with Cash Clan, we encourage you to complete The Financial Hardship application form. By doing so, you provide us with the necessary information to explore more suitable payment alternatives tailored to your circumstances.

Cash Clan will be able to assess your request comprehensively only if the information you provide offers a reasonable understanding of your financial standing. You'll need to include supporting documentation like bank statements and separation certificates.

Upon receiving your application, we will promptly inform you of the specific documents needed, typically within 3 business days.

A window of 21 days will be provided for you to finalize and return the application form along with the pertinent supporting documents that corroborate the information you've supplied. Should you encounter any obstacles in furnishing the required documents within this timeframe, please reach out to our Repayments Team immediately to discuss your situation.

Should you require assistance in completing the application or if you have inquiries related to financial hardship, please don't hesitate to contact our Repayments team at 1800 953 479 or via email at support@cashclan.com.au. We are here to provide the assistance you need.



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Financial Hardship Application Form

Name:	Address:
Contact number:	Email:
Preferred contact method:	

Employment and Income details

Are you currently employed?	*If you are currently employed, you will
Yes. No	need to provide 2 recent payslips to support your employment details listed.
Name of Employer:	
Are you currently: On contract	Full time 🗌 Part time 🗌 Casual

If you are not currently employed, please provide the details below.

Date employment ceased:	*If you are not currently employed you will need to provide a separation certificate from your last employer and / or a letter from Centrelink confirming you are not employed.
Name of last Employer:	



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Earnings

How much are you currently earning? \$ Weekly Fortnightly Monthly	*You will need to provide documentation to support your income
Are you in receipt of any Centrelink Benefits?	If yes, what sort of payment? How much are you receiving per week? \$
Do you have some other source of income not mentioned above?	If yes, please provide details and amount per week.

Dependents

Number of dependants:



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Expenses Breakdown

*Please list your payments for the following expenses and specify if the payment is made weekly, fortnightly, or monthly.

Expense	Cost	Weekly	Fortnightly	Monthly
Example: Rent	\$ 300.00	\checkmark		
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			
	\$			

Circumstance impacting ability to make repayments.

Are the above expenses shared?	Do you receive financial assistance
Yes No	from a spouse or significant other?
	Yes No



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Please outline what change in your circumstance has impacted your ability to maintain your current repayment schedule.
Do you consider this financial difficulty will be: 🗌 Short-term 🔲 Long-term
How much do you consider you can afford to pay per frequency on your advance? \$

Has financial assistance been sought?

Have you sought any financial assistance from a suitably qualified advisor?

Yes No